



## JBT Corporation Counts on Shop-Trak to Help Worldwide Field Staff Work Efficiently

Products Infor CloudSuite Industrial, Shop-Trak™  
Industry Air Transportation, Food Technology  
Country United States

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I know we can always count on The Lake Companies to help us improve our processes.

Miki Z. Hohnsen, CIO, JBT Corporation

### Challenge

Field sales and service staff at numerous locations would input data into a six-megabyte spreadsheet, send the document to its Sandusky, OH, operation, where employees there would then consolidate information from the individual spreadsheets — a time-consuming and cumbersome procedure. Files would often become corrupted when users made changes, further complicating the data-capturing process.

The company had considered developing a software solution internally. But when management saw a Shop-Trak demo, team members loved the product. JBT Corporation requested an enhancement to accommodate remote time entry. Since then, the remote time entry functionality has been incorporated into the standard Shop-Trak product to meet the needs of other clients.

### Client

Headquartered in Chicago, IL, JBT Corporation — [www.jbtcorporation.com](http://www.jbtcorporation.com) — is a leading global technology solutions provider to the air transportation and food processing industries. Through its JBT AeroTech and JBT FoodTech segments, the company designs, manufactures, tests and services technically sophisticated systems and products.

JBT Corporation employs approximately 5900 people worldwide and operates sales, service, manufacturing and sourcing operations in more than 30 countries. The company is publicly traded on the New York Stock Exchange under the ticker symbol JBT.

### Solution

Shop-Trak, Manufacturing Execution Software, has enabled the company to streamline its operations with a single seamless process for time reporting. Users enter data, supervisors review it and then it's approved for processing.

In addition to a consistent means of data entry, Shop-Trak offers these benefits:

- Saved one employee approximately eight hour per week by eliminating tedious paperwork associated with time entry and payroll processes.
- Improved data accuracy by eliminating error-prone manual processes for time and expense reporting by remote employees.
- Automated the payroll process for shop and office non-exempt employees by interfacing Shop-Trak with the company's Ceridian payroll system.
- Streamlined the calculation of overtime, double time and other payroll schedules by establishing pay rules in SyteLine.
- Enabled users to report time spent working on specific projects because job and project numbers automatically feed into the remote time entry system.
- Reduced internal customer complaints since remote users can easily access the time reporting system and enter weekly hours in a timely fashion.

