



## Kingsbury, Inc. Relies on Doc-Trak to Maintain Its Leadership Position

Products Infor CloudSuite Industrial, Doc-Trak™  
Industry Manufacturing  
Country United States



We're able to store all customer documents — such as purchase orders, shipping notices, order auto verifications and acknowledgements, engineering calculations, invoices — in electronic file folders, so we've eliminated a tremendous number of paper documents. And since all employees who need access to these documents can quickly locate them directly from their desktops, we're saving a great deal of time.

Shashikant Bhosale, Kingsbury, Inc.

### Solution

Doc-Trak's ability to provide a smooth transfer of information throughout the enterprise has enabled Kingsbury to offer exceptional support, product innovation, unparalleled engineering capabilities and superior aftermarket services.

By implementing Doc-Trak and providing every work center with a PC, Kingsbury is on the leading edge of enterprise-wide document tracking and has achieved these benefits:

- Gained instant access to documents, such as drawings, photos containing dimensions, specifications and packaging visuals.
- Reduced paper costs including associated expenses such as copying, distributing and making changes to documents.
- Improved product quality supported by revision-specific paperless documents.
- Increased operating efficiencies driven by online, real-time electronic documentation.
- Enabled engineers to meet market challenges with innovative problem-solving technology.
- Responded to customer needs for improved power density, increased speeds and enhanced efficiency.
- Simplified training with Doc-Trak's intuitive and highly visual design.



### Challenge

Kingsbury maintains two integrated production facilities for manufacturing pre-engineered and custom bearings. The company has the production versatility to meet a range of needs — from a small standard bearing to a complex retrofit. Kingsbury's CNC and robotic manufacturing systems ensure exceptional quality and accuracy. A third facility expedites immediate customer service requests and emergency production of bearings and components.

Kingsbury's management team realized there was a tremendous need to automate the entire shop ... all the way down to the tool room. And executives recognized Doc-Trak's ability to help the company lead its industry and build a strong future.

### Client

Since Dr. Albert Kingsbury invented the tilting-pad thrust bearing in 1912, Philadelphia-based Kingsbury has maintained its position as a technological leader in the development of bearings for all types of rotating machinery. For more than a century, Kingsbury engineers have pushed the limits of bearing performance, searching for solutions to the challenges posed by high-speed machinery in many industrial applications throughout the world.

